

All bookings are accepted on the STRICT understanding that the student has read, understood, and accepted the terms and conditions outlined below.

By booking a course of driving lessons with Final ee Intensives Ltd you are indicating that you have read and understood the terms and conditions and that you agree to be bound by them.

- 'you' means the person named on the booking form as the student

- 'we' 'the driving school' **'Final ee Intensives Ltd'** means the driving school administering the provision of the driving course, booking the tests and allocating you to a self-employed instructor who is a registered DVSA driving instructor

- 'Your Instructor' 'The Instructor' means a driving instructor acting on his/her own or on behalf of a driving school when providing the course

TERMS AND CONDITIONS

- 1. Each student booking in will need to supply any previous driving experience including theory test/practical test attempts.
- 2. Full payment is required to secure your course booking and there are three options available:

- Pay £ deposit (varies depending on course hours) and then the balance 14 days before the course starts, to the designated driving instructor.

- Pay half deposit (varies depending on course hours), pay half deposit 4 weeks later then balance 14 days before course starts, to the designated driving instructor.

pay upfront for a free practical retest service (if required)*

* If you fail your first attempt you will make a saving of £62 ONLY (the current DVSA rate). Any additional lessons/day of test are chargeable

3. Having made any payments towards your booking, you will be entitled to a 14-day cooling off period, whereby, should you wish to cancel, any monies paid will be refunded using the same payment method as was used when booking the course (excluding any additional . Any cancellation request must be made in writing to <u>final.ee@yahoo.com.</u>

4. Should you book and pay for a course that is due to start within 14 days of the booking, the above cooling off period is not applicable.



- 5. The course must be completed within 6 months of lesson start date
- 6. Once the course hours have been agreed and organised in the Instructor's diary, if a pupil then cancels any driving lessons with less than 24 hours notice those lessons will be forfeited and time lost.
- 7. If you or Your Instructor or a member of either household has Coronavirus symptoms or needs to isolate both will agree to rearrange your course to a mutually agreeable future date at no extra charge.

The symptoms of Coronavirus (COVID-19) are:

- a cough
- a high temperature
- shortness of breath
- 8. We recommend that courses run over 7 days plus as we recognise that starting a course on a Monday for a test on a Friday is unfair and impractical to both the instructor and the student due to DVSA booking/amendment timescales.
- 9. Final ee Intensives Ltd will initially take responsibility for booking the practical test. If the Instructor feels that the Student is ready prior to the Test Date, he/she may bring it forward if possible. **Any unused hours, if any will be refunded at the hourly rate, payable to your instructor.**

Please Note. Intensive driving courses carry a premium rate due to additional mileage, planning and test costs.

Likewise if Student is not at test standard then the instructor may delay the test date. Any changes will be discussed with the Student and get prior consent.

10. The DVSA is the government body responsible for the provision and delivery of all driving tests in the UK, so the availability of driving test appointments is outside the control of either Final ee Intensives Ltd or Your Instructor. Whilst we will do our best to arrange a test appointment at your nearest driving test centre on the last day of your course, we cannot guarantee it. Your test may be at a date soon after your course and/or at an alternative test centre within a reasonable driving time. If it is not possible to arrange a driving test for the last day of your course, a reasonable number of hours of the course may be held back until the test day.

11. If you choose to commence a course in a manual car you will not be able to switch to an automatic car and vice versa. Very few instructors operate both types of vehicles.



Use of own vehicle for driving lessons/test will not reduce payable rate to your instructor or carry any course discounts.

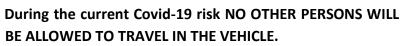
- 12. Final ee Intensives Ltd cannot be held liable for any compensation claim, nor can it be held responsible for any traffic law violation on the part of either the Instructor or the Student.
- 13. We will only share such of your personal information as is necessary with the following:
 - Your Instructor all information provided with your booking
 - The DVSA (if driving test(s) required Licence and contact details

All data will be destroyed once a student has completed their course/passed their test.

14. You will not be entitled to a refund once the course commences unless by prior arrangement with the instructor.

Your Instructor Promises

- 15. Your Instructor will ensure that you are advised with complete frankness concerning your training needs.
- 16. Your Instructor will comply with all current government and industry advice to ensure that your tuition will be a Covid safe as reasonably possible. Including but not limited to
 - wearing an appropriate face mask
 - avoiding all direct and indirect physical contact
 - thorough cleaning of the tuition vehicle with suitable anti-viral cleaning products between students
- 17. All instruction will be on a 1-2-1 basis with no passengers unless requested by the paying student. The Instructor will have the right to refuse this request, but the following would be acceptable a person supervising their private practice, a parent or guardian.





- 18. The training course will take place in a suitable vehicle that is roadworthy and is fitted with dual controls and suitably insured for both instruction and DVSA conducted tests.
- 19. That you are insured for liability claims whilst driving when accompanied by Your Instructor or a DVSA Examiner.
- 20. STRICTLY NO SMOKING AT ANY TIME.
- 21. Mobile phones will be switched off/silent throughout the lesson.
- 22. To keep appointments. If Your Instructor is late for a session the time will be added to the end of the session or made up at a later date.
- 23. For the well-being of both the instructor and student, we expect the instructor to recognise when the pupil learning has waned and take appropriate breaks where necessary. Any breaks are calculated as part of course hours and kept to a minimum, to ensure learning is not disrupted but necessary breaks, when conducting lengthy sessions.
- 24. To try to safeguard your personal property but will not accept liability for anything that you leave in vehicles or on the premises.
- 25. To advise you when you are ready to attempt the Driving Test. This advice will be based upon your continued progress and co-operation during the course and subject to reappraisal nearer the date of the test.
- 26. Your Instructor will make the training vehicle available for your Driving Test provided, in their professional opinion, your driving is of an acceptable standard. You accept that the test will be lost if the DVSA are not given at least 3 clear working days' notice of cancellation.
- 27. If the test cannot proceed due to mechanical failure or accident involving the test vehicle Your Instructor will book a new test and make their vehicle available for a half day or that test at no charge.
- 28. If Your Instructor is unable to go ahead with your course for any reason (other than Coronavirus symptoms) Final ee Intensives Ltd will in the first instance, do their utmost to allocate another instructor or refund all of the payments made of any unused test fees, theory and/or practical and any monies not already paid to your Instructor that you have made. Where the course has commenced but Your Instructor is unable to complete it for any reason (other than Coronavirus symptoms) the



Instructor will refund all payments that you have made of any outstanding driving course hours.

Please Note. Our driving instructors are self-employed and should there be any issues, Final ee will not be held responsible for any financial losses unless balance of monies not been paid to the instructor.

You Promise

29. To be in possession of a valid driving licence, provisional, full, or international and must produce it on or in advance of your first driving lesson.

PLEASE NOTE IT IS YOUR RESPONSIBILITY TO PROVIDE YOUR PROVISIONAL DRIVING LICENCE ON TEST DAY. ARRIVAL WITHOUT YOUR LICENCE WILL RESULT IN YOUR TEST BEING CANCELLED BY THE DVSA AS YOU WILL NOT HAVE THE APPROPRIATE ID AND YOU WILL BE RESPONSIBLE FOR PAYING FOR ANOTHER DRIVING TEST.

- 30. You must be fit to drive with regard to legal and medical requirements. This includes being able to satisfy the driving test eyesight requirements of being able to read a vehicle number plate at a distance of 20.5 metres or 67ft.
- 31. Not to attempt to drive under the influence of alcohol or drugs. If Your Instructor is of the view that you are under the influence of alcohol or drugs you will be deemed to have cancelled the day and hours will be non-refundable nor rescheduled. (Heavy drinking the night before a lesson may mean you are still over the legal limit for driving the nest day. If you are taking any drugs/medication, ask your doctor if they will affect your driving).
- 32. To keep appointments. Your Instructor will wait 15 minutes at the agreed pick up point before deeming the day cancelled by you unless otherwise agreed.
- 33. Once the course hours have been agreed and organised in the Instructor's diary, if a pupil then cancels any driving lessons with less than 24 hours notice those lessons will be forfeited and time lost.
- 34. Not to hold Final ee Intensives Ltd or Your Instructor liable in any way for the cancellation of your driving test by the DVSA. (When a test is cancelled by the DVSA they arrange a new test at their expense).
- 35. If your driving test is cancelled by the DVSA Final ee Intensives Ltd will notify Your Instructor of your next test appointment immediately and make necessary arrangements with you. Your Instructor will do their best to be available for the new appointment or, with your permission, Your Instructor will change it on acceptable to you both.

Student Terms and Conditions for Intensive Courses

36. To accept that refusing to comply with all requests to maintain a Covid safe learning environment may be deemed as your cancellation of the course. Requests may include but not limited to



- wearing appropriate face masks

Should you be exempt from wearing a face mask, it MUST be disclosed prior to either a Theory Test or Practical Test booking, with the reason as to why you are exempt. If not disclosed and a test is refused, the test fee will not be refunded, and you will be responsible for paying for another Practical Test.

I hereby acknowledge that I have read, understand and agree to be bound by the Terms and Conditions outlined in this document.

Student I	Name:	
Student ((or Guardian signature):	
Date:		